



This page contains Warranty information for Spencer Marston pool tables, game tables and furniture.

[Spencer Marston Pool Table Limited Lifetime Warranty](#)

[Spencer Marston Game Table and Furniture Limited Warranty](#)

Spencer Marston Pool Table Limited Lifetime Warranty

Who Is Covered?

This Warranty applies to only the original Owner of the pool table from the original purchase date and is non-transferable.

The "original Owner" for the purposes of this Warranty is the first purchaser of the pool table from Spencer Marston or a Spencer Marston authorized retailer.

If the original Owner sells or otherwise relinquishes ownership of the pool table to another party, the Warranty terminates and the subsequent owner accepts the product "as is."

What is Covered?

This Warranty covers defects in materials and workmanship.

How Long Does The Coverage Last?

Limited Lifetime Warranty coverage lasts for the duration of ownership of the pool table by the original Owner.

The duration of any implied warranties shall not exceed the duration of warranties provided herein.

Repaired pool tables are subject to the same Warranty as the original table. For example, if your table is repaired after a year, the Warranty term of the repaired table begins from the date of purchase.

What Will Spencer Marston Do?

For up to two years from the date of purchase of the pool table, Spencer Marston will pay for:

- The cost of replacement components or materials
- The labor the repair/replace defective components or materials
- And, if Spencer Marston elects to complete warranty service at a location other than the place of installation, the cost of shipping to Spencer Marston.

After two years from date of purchase

At any time after two years after date of original purchase of the pool table, Spencer Marston will pay for only the costs of replacement components or materials. The Owner will be responsible for labor and shipping costs, if any.

This Warranty Doesn't Cover

- Products sold or otherwise relinquished by the original owner
- Pool tables used in an institutional or commercial setting
- Damage due to normal wear and tear, fire, flood or any other natural event or calamity
- Cloth, rubber, or pockets
- Table leveling
- Damage resulting from negligence or abuse
- Any defects or damages arising from the installation or other services provided by an unauthorized installer.

This Warranty Will be Voided if:

- The Owner fails to provide a proper environment for the pool table
- The pool table is not installed by a Spencer Marston authorized installer
- An installer performs maintenance or repairs improperly or incorrectly
- The Owner fails to follow the care and maintenance instructions provided

Requesting Warranty Service

Submit any claims to customerservice@spencermarston.com. In your claim, please include:

- A brief explanation of the issue
- Photos that clearly show any issue(s)
- Retailer's name, order number and purchase date

Our Warranty Review Department will review your case and respond promptly. If a claim is deemed valid, we will replace or repair (at our discretion), any or all of the components involved in the claim.

If you are the original owner of the Spencer Marston product(s), and received installation via a PoolTables.com authorized installer, your order and contact information are kept on record for verification purposes by PoolTables.com.

Does This Warranty Cover Consequential or Incidental Damages?

No. PoolTables.com and Spencer Marston will not be liable for direct, consequential, incidental or special damages (including without limitation loss of business or profits or economic loss) or for punitive, statutory, or exemplary damages, resulting from or in any manner relating to the table, the use of the table, or any breach by Spencer Marston of this warranty. The sole and exclusive remedy of the Owner will be the repair, correction or replacement, at Spencer Marston's sole option, of the defective component of the table pursuant to this Warranty.

How Does State Law Apply?

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Spencer Marston Limited Warranty for Game Tables and Furniture

Who Is Covered?

This warranty applies to only the original Owner of the game table or furniture from the original purchase date and is non-transferable.

The "original Owner" for the purposes of this Warranty is the first purchaser of the game table or furniture from Spencer Marston or a Spencer Marston authorized retailer.

If the original Owner sells or otherwise relinquishes ownership of the game table or furniture to another party, the Warranty terminates and the subsequent Owner accepts the product "as is."

What is Covered?

This Warranty covers defects in materials and workmanship.

How Long Does The Coverage Last?

Limited Warranty coverage lasts for up to two years after the original date of purchase of the game table or furniture for the original Owner.

The duration of any implied warranties shall not exceed the duration of warranties provided herein.

NOTE: Repaired game tables or furniture are subject to the same Warranty as the original game table or furniture. For example, if your game table is repaired after a year, the warranty term of the repaired game table begins from the original date of purchase.

What Will Spencer Marston Do?

For up to one year from the date of purchase of the game table or chair, Spencer Marston will pay for:

- The cost of replacement components or materials
- The labor the repair/replace defective components or materials
- And, if Spencer Marston elects to complete Warranty service at a location other than the place of installation, the cost of shipping to Spencer Marston.

For the period between one and two years after purchase of the game table or chair, Spencer Marston will pay for only the costs of replacement components or materials. The Owner will be responsible for labor and shipping costs, if any.

This Warranty Doesn't Cover

- Products sold or otherwise relinquished by the original owner
- Game tables or furniture used in an institutional or commercial setting
- Damage due to normal wear and tear, fire, flood or any other natural event or calamity
- Damage resulting from negligence or abuse

This Warranty Will be Voided if:

- The Owner fails to provide a proper environment for the game table or furniture
- The Owner fails to follow the care and maintenance instructions provided

Requesting Warranty Service

Submit any claims to customerservice@spencermarston.com. In your claim, please include:

- A brief explanation of the issue
- Photos that clearly show any issue(s)
- Retailer's name, order number and purchase date

Our Warranty Review Department will review your case and respond promptly. If a claim is deemed valid, we will replace or repair (at our discretion), any or all of the components involved in the claim.

If you are the original owner of the Spencer Marston product(s), your order and contact information are kept on record for verification purposes by PoolTables.com.

Does This Warranty Cover Consequential or Incidental Damages?

No. PoolTables.com and Spencer Marston will not be liable for direct, consequential, incidental or special damages (including without limitation loss of business or profits or economic loss) or for punitive, statutory, or exemplary damages, resulting from or in any manner relating to the table, the use of the table, or any breach by Spencer Marston of this warranty. The sole and exclusive remedy of the Owner will be the repair, correction or replacement, at Spencer Marston's sole option, of the defective component of the table pursuant to this warranty.

How Does State Law Apply?

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

What size pool table is right for your space?

Check out our [recommendations on pool table room size](#) for tips.



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Want to save on all your pooltables.com purchases?

Sign up here for exclusive discount offers!

- We'll never waste your time. We won't email you unless we're running a killer sale or have a great new product.
- We promise to never give your email to a 3rd party.

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- [Installation](#)
- [How to Buy a Table](#)
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