

# INSTALLATION

# How to Install a Pool Table

The accuracy and playability of your new table absolutely depends on proper installation and slate leveling, and that's not something you can learn watching a few YouTube videos. You can buy the most expensive pool table in the world, but if the slates aren't leveled properly, your table won't be playable.

If you are not an experienced pool table installer, we highly recommend purchasing White Glove Installation services.

## White Glove Installation

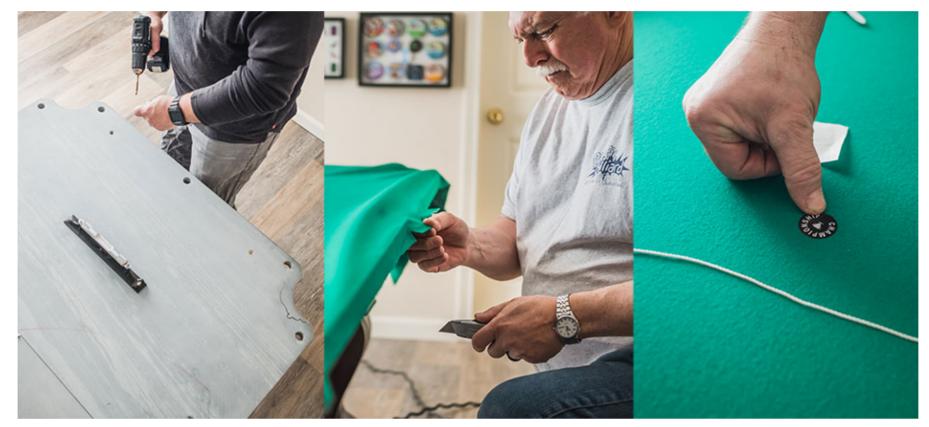
White Glove Installation offers you our highest level of service and convenience and gives you peace of mind that from shipment to delivery to installation, your table will be handled by professionals.

With White Glove Installation:

- All pool table boxes and crates are shipped directly to the local certified billiard table installer.
- The installer will inspect the pool table to ensure there was no damage in transit.
- The installer will contact you to arrange a delivery and installation date and time.
- The local installer delivers and professionally installs the table in one visit.
- Care and maintenance instructions are provided.

You need to be present during installation to ensure exact placement of the table. You will have packaging to discard or recycle after the installation is completed.

Before the installer leaves, you'll need to inspect the table and confirm that it has has been installed to your satisfaction.



### Our Installer Network

We maintain a nationwide network of over 250 qualified installers in 48 states for White Glove Installation. We're picky about who we hire: we grill them about their experience, methods and require references from previous companies and customers. Even after they're hired by us, installers are graded and re-graded as they perform jobs for us. In fact, after every installation, the customer (you) must sign off on their work so we know they've done the job right!

We hire professionals for their expertise, but soft skills are just as important. We want their punctuality, courtesy, and service with a smile to be the lasting memory of our company.

### White Glove Installation Cost: \$399.99 (for most locations)

Choose the **White Glove Installation** option from the pop-up that appears after you add your table to the cart.

NOTE: There are a few possible exceptions where an installation surcharge may apply, such as installs in remote locations, islands or high-density metro areas, unusual or limited setup needs or stairs. If you suspect your situation might be challenging, call us first to get an installation quote.



# No Installation/Shipping Only--Free

Table ships to your desired location via freight carrier. You are responsible for checking the pool table components for damage, unloading them from the truck, and arranging professional installation.

Each box weighs up to 250 lbs, so you will need several strong helpers at the time of delivery.

NOTE: Unless you are a certified pool table installer, we highly recommend choosing White Glove Installation. If you or your chosen

installer damage the table or assemble the table incorrectly, the Spencer Marston Warranty will be voided, and it will likely be very expensive to hire a professional to correct the mistake.

What size pool table is right for your space? Check out our recommendations on pool table room size for tips.



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